Community Health Assessment and Improvement: A Training for Public Health Professionals

About the Program
This training is supported by the New Hampshire Public Health Training Center (NHPHTC), a resource for members of the current and future public health workforce of the state. It operates under the umbrella of the NH Area Health Education Center (NHAHEC), a program of The Dartmouth Institute for Health Policy and Clinical Practice.

This set of modules has been developed in collaboration with the University of New Hampshire, the Community Health Institute, and the NH Department of Health and Human Services. The modules are intended to support the public health workforce in assessing and improving the health of their communities.

Overall Program Objectives
At the end of the program, participants will be able to:
• Describe the Community Health Assessment and Improvement Process and understand how to find, assess, and use data to support the process.
• Compare different models for the Community Health Improvement Process, how to apply them, and how to use action learning to implement quality improvement processes.

Target Audience
Public health network and community benefits reporting (hospitals and other health care non-profit) representatives.

Module 1: Introductory Webinar
April 4, 2013
3:00-4:00 P.M.
Register to receive web link

Module 2: Using Health Data-Prove It!
Let the Data Tell the Story
8:30 A.M.-3:00 P.M.
April 12, 2013
Plymouth State University, Plymouth
April 18, 2013
SERESC Conference Center, Bedford
April 30, 2013
Granite State College, Littleton (time for this session: 9:30 a.m.-4 p.m.)

Module 3: Community Health Assessment and Improvement
10:00 A.M.-3:00 P.M.
May 29, 2013
Mountain View Grand Resort and Spa, Whitefield
June 13, 2013
The Common Man Inn & Spa, Plymouth
June 19, 2013
Manchester Health Department, Manchester

Module 4: Linking Data to Action Using Quality Improvement Tools and Methods
9:00 A.M.-3:00 P.M.
September 20, 2013
Mountain View Grand Resort and Spa, Whitefield
September 24, 2013
Manchester Health Department, Manchester
October 18, 2013
The Common Man Inn & Spa, Plymouth
## Module 1: Introductory Webinar

At the end of the session, participants will be able to:

- Explain the overall Community Health Assessment and Improvement Process
- Determine their community’s stage in the CHA process
- Describe the objectives and format for other offerings in this training series

**Date:** April 4

## Module 2: Using Health Data-Prove It! Let the Data Tell the Story

At the end of the session, participants will be able to:

- Determine why health data are necessary
- Find and evaluate health-related data
- Describe commonly used health statistics and how to know what data are appropriate and available
- Determine how to get the data analysis needed by asking the correct questions
- Learn how to interpret data analysis
- Discuss how to share the story that the data tell

**Dates:** April 12 (Plymouth), April 18 (Bedford), April 26 (Littleton)

## Module 3: Community Health Assessment and Improvement

At the end of the session, participants will be able to:

- Discuss the strengths and weaknesses of different models and methods for community health assessment and improvement planning
- Identify the types of information and sources that could expand understanding of community health, and techniques to interpret information, identify priorities and make decisions
- Use action planning tools to assist in the development of community health improvement plans
- Identify approaches for community engagement and collaboration with community stakeholders
- Access community health assessment and improvement planning tools and resources

**Dates:** May 29 (Whitefield), June 13 (Plymouth), June 19 (Manchester)

## Module 4: Linking Data to Action Using Quality Improvement Tools & Methods

At the end of the session, participants will be able to:

- Demonstrate the importance of data for determining community needs and assets
- Use local data as a framework for health improvement initiatives
- Apply typical quality improvement tools to local health improvement initiatives
- Describe how an Action-Learning Collaborative can be used as a vehicle for implementing local health improvement initiatives

**Dates:** September 12 (Whitefield), September 24 (Manchester), October 18 (Plymouth)
Community Health Assessment & Improvement: A Training for Public Health Professionals

REGISTRATION FORM

Name: ____________________________
Credentials: ______________________
Organization: _____________________
Email Address: ____________________
Mailing Address: ___________________
City, State, ZIP: ___________________
Phone Number: ____________________

Please indicate the sessions you are registering for:

Module 1: Introductory Webinar
- April 4

Module 2: Using Health Data-Prove It!
Let the Data Tell the Story
- April 12, Plymouth State University
- April 18, SERESC Conference Center
- April 30, Granite State College, Littleton

Module 3: Community Health Assessment and Improvement Process
- May 29, Mountain View Grand Resort & Spa
- June 13, The Common Man Inn & Spa
- June 19, Manchester Health Department

Module 4: Linking Data to Action Using Quality Improvement Tools and Methods
- September 20, Mountain View Grand Resort and Spa
- September 24, Manchester Health Department
- October 18, The Common Man Inn & Spa

*Please note: Attendees are not required to attend all sessions and may choose the course dates and locations that are most convenient.

There is no charge to attend these trainings. Registration is required. A 24-hour notice of cancellation to the appropriate AHEC is appreciated.

Locations
Granite State College, 646 Union St. Suite 200, Littleton, NH
Plymouth State University: 17 High Street, Plymouth, NH
SERESC Conference Center: 29 Commerce Drive, Bedford, NH
Manchester Health Department: 1528 Elm Street, Manchester, NH
The Common Man Inn & Spa, 231 Main Street, Plymouth, NH
Mountain View Grand Resort and Spa, 101 Mt View Drive, Whitefield, NH

Please register with the appropriate AHEC:

FOR BEDFORD AND MANCHESTER TRAININGS
Register online at www.snhahec.org/calendar
Or complete this form and return to:
SNHAHEC, Attn: Christina Patenaude
128 State RT 27, Raymond, NH 03077
p 603.895.1514 x3 | f 603.895.1312
cpatenaude@snhahec.org

FOR PLYMOUTH AND NORTH COUNTRY TRAININGS
Register online at http://www.nchcnh.org/AHEC_cont_health_ed.php
Or complete this form and return to:
NNHAHEC, Attn: Stephanie Singer
262 Cottage St, St 230, Littleton, NH 03561
p 603-259-3700 | f 603-444-0945
ssinger@nchcnh.org

Continuing Education
Nursing
The Southern NH Area Health Education Center and North Country Health Consortium/Northern NH Area Health Education Center are approved providers of continuing nursing education by the New Hampshire Nurses’ Association Commission on Continuing Education, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.
17 contact hours. Activity Number: 1084 (SNHAHEC) Activity Number 264 (NCHC)

Physicians
The Southern NH Area Health Education Center and North Country Health Consortium/Northern NH Area Health Education Center are accredited by the NH Medical Society (NHMS), accredited by the NH Medical Society, designate this live activity for a maximum of 17.0 AMA PRA Category 1 Credit(s). Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Social Workers
Please contact Christina Patenaude at (603) 895-1514 x3 for more information about National Association of Social Workers (NASW) credit designation for this activity.

Certified Health Education Specialists
Sponsored by Southern NH Area Health Education Center, a designated provider of continuing education contact hours (CECH) in health education by the National Commission for Health Education Credentialing, Inc. This program is designated for Certified Health Education Specialists (CHES) to receive up to 17.0 total Category I continuing education contact hours. SNHAHEC Provider Number MEP3658