Our Company

For more than 50 years, Humana has been helping people improve and maintain their health through clinical excellence and coordinated care. Our successful history in care delivery and health plan administration is helping us create a new kind of integrated care with the power to improve health and well-being and lower costs.

We support physicians and other health care professionals as they work to deliver the right care in the right place for their patients, our members. Our range of clinical capabilities, resources, and tools – such as in-home care, behavioral health, pharmacy services, data analytics, and wellness solutions – combine to produce a simplified experience that makes health care easier to navigate and more effective.

We inspire lifelong well-being, creating better outcomes and fuller, happier lives.

Fast Facts

- Founded in 1961
- Headquartered in Louisville, Kentucky
- Nearly 49,000 employees as of December 31, 2020
- 16.8M medical members across all 50 states, Washington D.C. and Puerto Rico (as of 12/31/20)
- $77.2 billion in annual revenues (2020)
- Number 52 in the Fortune 500 (2020)
- 30+ years of Medicare experience
- 4.8M* Medicare Advantage members, 3.7M* Medicare prescription drug members. 6M TRICARE beneficiaries. (as of 12/31/20)

Key Dates

1961
Humana was founded by David A. Jones and Wendell Cherry. They opened Heritage House nursing home in Louisville, Ky., and later named the company Extendicare.

1968
Extendicare becomes the country’s largest nursing home company; also purchases its first hospital.

1972
Extendicare sells its nursing homes.

1974
Extendicare becomes Humana, focusing exclusively on operating hospitals.

1978
Humana grows to become one of the nation’s largest investor-owned hospital systems.

1982
Humana establishes a “Centers for Excellence” program to offer Humana hospital patients specialty care. This includes Humana network providers and centers for neuroscience, diabetes, spinal injuries, and artificial-heart research and surgery at Humana hospitals.

1984
The Humana Heart Institute International is founded, and the world’s second successful artificial heart implant is performed at Humana Hospital-Audubon in Louisville.

Bold Goal

Addressing the needs of the whole person. We are helping our members and communities live healthier.
Our Strategy

We strive to improve the health of seniors – many of whom are living with multiple chronic conditions – by using an Integrated Care Delivery model that brings simplicity and connectivity to the health care experience.

At Humana, we are simplifying our approach to health care – creating a truly sustainable health care system that is focused on better outcomes for our members through quality, affordable care.

- Bruce Broussard, Humana President and CEO

Through integrated care – using both high-tech tools like data analytics and low-tech tools like telephonic and in-home visits – we can personalize care. We can predict, slow and sometimes prevent disease progression.

At the center of our approach is the primary care provider, who delivers coordinated care via a holistic approach that is consistent, member-focused and cost-effective. By transitioning toward value-based relationships with health care providers, we can move away from episodic care and help members achieve their best health.

We're also working with our members’ lifestyles in mind, understanding that true health happens outside of a doctor’s office. Social determinants of health – things like loneliness, food insecurity, transportation limitations, and financial struggles – have a profound impact on health. We’re enhancing our capabilities around home health, pharmacy, and behavioral health to provide more holistic care.

Our Employees

Humana has nearly 49,000 employees dedicated to making it easier for people to achieve their best health. From doctors and nurses to care managers and customer service representatives, Humana employees are focused on strengthening their understanding of our members’ unique health care needs so we can help them live healthier lives.

Our Values

Our goal of improving the health of the communities we serve by making it easy for people to achieve their best health is reflected in the values that guide us in our work. By cultivating uniqueness – one of Humana’s values – our employees create new ways to connect with each other and to better serve our members.