

- Make an appointment **at least 48 hours** (two working days) in advance to guarantee the service
- Go to **relaynewhampshire.com/rcc** and click **Book an Event**
- Fill out required information on the **online form**, including:

- An e-mail confirmation with RCC URL link to join scheduled meeting or event is sent within one business day.

*SSL Encryption Included on all scheduled events.

- Provide presentation materials in advance by responding to the confirmation email for scheduled event
- Set ground rules to have speaker identify his or her name before speaking, which will help you and the captioner know who is speaking
- Ability to change font size, font style, font color and background to meet your visual needs
- Transcripts must be requested when scheduling RCC services

- Scheduling or Technical Department is available 24 hours a day/7 days a week.
 - 833-250-2784
 - rcc@sprint.com (email)
- Relay Conference Captioning service is available
 - 8:00 AM to 8:00 PM ET Monday - Friday
 - 8:00 AM to 2:00 PM ET Saturday

Presentations and Trainings Available

Contact us today if interested.

- Website: relaynewhampshire.com/rcc



Allows New Hampshire attendees* who are deaf, hard of hearing or have a speech disability to actively participate in multi-party teleconference calls, or webinars.

* Intended for business purposes only

OPTION 1: Relay Conference Captioning

Relay Conference Captioning (RCC) is a free service available for attendees who are deaf, hard of hearing, or have a speech disability. It allows participants to actively participate in multi-party teleconference calls or web conferences by reading live captions via web browser on a computer or mobile device. RCC is available for meetings with two or more attendees and is intended for business purposes only.

How does RCC work?

- 1 Captioner listens and transcribes conference call or virtual meeting.
- 2 RCC participant reads the captioned conference call using a computer monitor, tablet or mobile device.
- 3 RCC participant who prefers to **TYPE**:
The RCC participant types (3a) comments or questions and sends via "Message to Captioner". Captioner (3b) reads aloud the RCC participant's comments or questions to conference call participants.
- 4 RCC participant who prefers to **SPEAK**:
The RCC participant speaks directly to conference call participants via the same conference bridge used by the captioner.



OPTION 2: Embedded RCC

Embedded Relay Conference Captioning (RCC) is a feature that provides live streaming captions for spoken dialogue in telephone conference calls and webinars.

This service allows RCC participant to watch webinars with captions on the same screen in select popular webinar platforms.



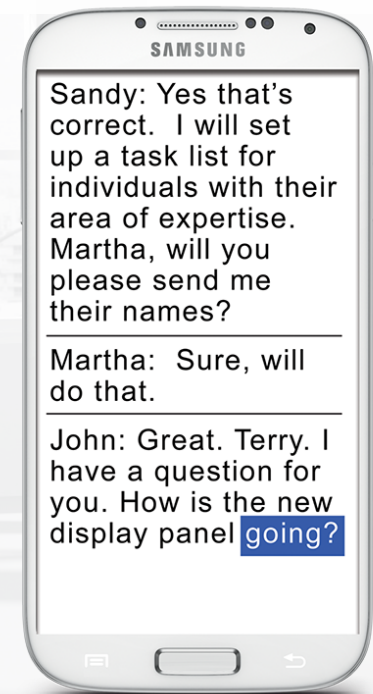
OPTION 3: Mobile RCC

Relay Conference Captioning is available on an internet-connected mobile device with a web browser.

How does Mobile RCC access the RCC site?

- Open the RCC confirmation email from your mobile device and tap the RCC link
- Enter your name
- Tap Continue to read captions

* Data charges may apply.



To learn more, visit relaynewhampshire.com/rcc